



CONTRACT NUMBER  
UK 100

# Ultimate Key/Remote Replacement Plan

Home Office: Nation Motor Club, LLC., Yamato Road, Suite 100, Boca Raton, FL 33431; 800-338-2680

REGISTERED OWNER (CONSUMER)			AUTHORIZED DEALER (SELLER)		Code
Address			Address		
City	State	Zip	City	State	Zip
Home Phone		Bus. Phone	Phone	Contact	
Year	Make	Model	VIN #	Mileage/Hours	
EFFECTIVE DATE		PRODUCER CODE		LENDER/LESSOR	
<input type="checkbox"/> mths <input type="checkbox"/> 24 mths <input type="checkbox"/> 36 mths <input type="checkbox"/> 48 mths <input type="checkbox"/> 60 mths				Address	
RETAIL COST		Vehicle Price		City	State
\$		\$			
Number of working Keys & Remotes at Time of Vehicle Delivery?			Plan 1	Plan 2	
[MUST be a minimum of two (2) sets of working keys & remotes]			<input type="checkbox"/>	<input type="checkbox"/>	

I/We have read this Agreement in its entirety and fully understand its content and acknowledge receipt of a copy thereof. I further understand that this Agreement is not required in order to purchase or obtain financing for the vehicle and that my acceptance of the coverage under this Agreement is voluntary. **Additionally, I certify that I have received at least two (2) sets of working keys and remotes at the time of vehicle purchase.**

I ACCEPT THIS AGREEMENT

I REJECT THIS AGREEMENT

Consumer Signature (s) \_\_\_\_\_ Date \_\_\_\_\_

Consumer Signature (s) \_\_\_\_\_ Date \_\_\_\_\_

Dealer/Lender/Lessor \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

### BENEFITS

#### Key/Remote Replacement for Your Vehicle:

In the event Your key/remote for the Vehicle is lost, stolen or destroyed We will pay for a replacement key/remote for an amount not to exceed four hundred dollars (\$400) per year for Plan 1 or eight hundred dollars (\$800) per year for Plan 2. To access this benefit contact Us at 888-684-9327, Monday through Friday from 9 am - 8 pm eastern time. **IMPORTANT NOTE: FOR THE SAFETY AND SECURITY OF THE VEHICLE OWNER, ALL KEYS AND/OR REMOTES THAT ARE REPORTED LOST, STOLEN OR DESTROYED MUST BE DEPROGRAMMED BY THE APPROPRIATE FRANCHISE DEALER PRIOR TO REPLACEMENT.**

#### Home Lock-Out Assistance:

If You are locked out of Your Home, defined as Your place of primary residence, We reimburse You for services utilized to help You gain entry into Your Home. Call the provider of Your choosing and We will reimburse You up to eighty five dollars (\$85) per occurrence. If keys have to be made for Your home, We will reimburse You for up to three (3) key replacements during the term of Your Membership. **Claims Procedures:** Call Us at 888-684-9327, Monday through Friday from 9 am - 8 pm eastern time, within sixty (60) days of the date of service. You must demonstrate proof of residence, such as a valid driver's license with the address indicated and provide an original paid invoice from a licensed company who regular business includes lockout services.

#### Additional Key Replacement Coverage:

We will reimburse You for the cost incurred to replace Covered Keys that were on Your key ring at the time Your keys were lost, stolen or destroyed. Covered Keys include keys to: cars, trucks, boats, trailers, RV's and personal items such as jewelry, lock boxes and safes. Call the provider of Your choosing and We will reimburse You up to two hundred dollars (\$200) per occurrence. **Claims Procedures:** Call Us at 888-684-9327, Monday through Friday from 9 am - 8 pm eastern time, within sixty (60) days of the date of service. You must demonstrate proof of residence, such as a valid driver's license with the address indicated and provide an original paid invoice from a licensed company who regular business includes key replacement services.

#### Emergency Road Service:

**Mechanical First Aid:** Any service requiring a minor adjustment (exclusive of parts) to enable Your Vehicle to proceed under its own power.

**Tire Service:** Changing an inflated spare tire from mount to wheel.

**Battery Service:** Attempting to start Your Vehicle with a booster battery.

**Delivery Service:** Delivery of an emergency supply of gasoline, oil, water or other accessories and/or supplies as may be required and available. You are responsible for the cost of materials delivered.

**Emergency Roadside Assistance:** Your twenty four (24) hour emergency roadside assistance is active immediately. When calling for roadside assistance, You will be required to give the dispatch representative Your Producer Code, Contract Number and Plan Letter "A." You are entitled to one (1) roadside service within a seventy two (72) hour period. If for any reason roadside services cannot be obtained by calling the toll-free number, 1-866-330-0760, You may qualify for reimbursement of Your receipted roadside expenses. For reimbursement consideration send Your original paid receipts as soon as possible to Nation Motor Club LLC. at 800 Yamato Road, Suite 100, Boca Raton, FL 33431. Qualifying submissions will be reimbursed up to the maximum of fifty dollars (\$50).

#### Concierge Benefits:

You may contact Our Concierge center at 1-855-963-1683, and give the producer code number listed on the front of this Agreement, twenty four (24) hours a day / seven (7) days a week, to speak with a representative who will assist You with the following concierge services: a) emergency message relays to family friends or co-workers; b) hotel and rental car availability; c) ATM locations; d) locate medical facilities; e) theme park and local attraction information; f) restaurant locations; g) movie schedules and locations; h) directional assistance; i) traffic alerts; and j) sport scores. Please note: Services provided are for informational purposes ONLY. You are responsible for making any/all payment arrangements and for setting up benefits that require additional billing, such as the actual cost of hotel rooms, rental cars, etc. Payment is to be made directly by You to the providers, vendors or establishments.

#### Rental Car Discounts:

**You** may access car rental discounts for: NATIONAL (1-877-222-9058 ID# XZ41148 PIN# NSD); THRIFTY (1-800-367-2277 ID # 0010027892); and ENTERPRISE (1-800-736-8222 ID# XZ41148 PIN# NSD)

#### Taxi, Loaner, Towing, Driver's Valet Assistance (1-877-657-5324):

When the key(s)/remote(s) to **Your Vehicle** are lost, damaged, inoperable, locked in the **Vehicle**, or stolen, call 1-877-657-5324 and 24-hour assistance will be provided to assist **You** in obtaining any of the following services ONLY in the event that the replacement key(s)/remote(s) cannot be made at the disablement location:

- **Taxi Assistance:** When requested, a taxi will be dispatched to **your** location and **You** will be reimbursed for up to fifty dollars (\$50) for the receipted cost of a taxi service. Only one (1) reimbursement allowed per occurrence.
- **Loaner/Rental Vehicle Assistance:** When requested, **We** will assist **You** in obtaining a loaner vehicle for **You** from a qualified and licensed rental agency at discounted rates. **You** will be reimbursed up to twenty five dollars (\$25) per day for up to two (2) days. Only one (1) reimbursement allowed per occurrence.
- **Towing Coverage:** In the event **Your Vehicle** needs to be towed due to loss/damage of a key/remote and the key/remote needs to be "programmed" at a dealership, **We** will arrange for a tow to the nearest **appropriate franchise dealership**. The maximum towing benefit is one hundred dollars (\$100) per occurrence.
- **Driver's Valet:** If **Your Vehicle** is disabled due to **your** key(s)/remote(s) being lost, damaged or inoperable, **We** will connect **You** directly to **Our** preferred rental car service partner for assistance in obtaining a delivery of a replacement rental vehicle at **Your** destination location or facilitating the rental. The same rental benefit of fifty dollars (\$50) per occurrence, as indicated above, will apply.

#### TERMS AND CONDITIONS

- **Agreement Holder, You, Your** means the individual(s) listed in the registration section of this Agreement.
- **Administrator, We, Us, Our** means Nation Motor Club, LLC.
- **Vehicle** means the automobile listed in the registration section of this Agreement.
- All benefits are available to **You** up to **Your** benefit limit, as described throughout this Agreement, without any additional payments. **You** are responsible for any non-covered expenses.
- The term of this Agreement begins on the Effective Date and continues for the number of years specified in the registration section of this Agreement. In the event no term is indicated, this Agreement will default to a term of one (1) year. The maximum term available is eighty four (84) months. This contract is non-renewable, and the period during which coverage applies is limited to the term **You** purchased.
- The territory includes all fifty (50) United States, Canada and Puerto Rico.
- **You** may obtain a full copy of **Our** companies privacy notice by sending a written request to the Administrator. Attn: Privacy Notice Department, 800 Yamato Road, Suite 100, Boca Raton, FL 33431.
- **We** make every effort to provide service but there are instances where **We** have no vendor available in **Your** area. In such an instance, **We** reserve the right to make cash settlements in lieu of providing service. Such settlement will be based on market rates for like services in **Your** general geographic area;
- **THIS IS NOT AN INSURANCE CONTRACT.**
- **Reasonable Repair Cost** means the customary parts and labor costs required to complete the repair or replacement of the **Covered Failure**, which in no case shall exceed the Manufacturer's Suggested Retail Price (MSRP) for parts, labor and allowances as defined in the manufacturer's labor time guide or the nationally recognized parts and labor time guides. **We** reserve the right to use "like kind and quality" replacements for lost or damaged keys/remotes.
- **Covered Failure** means the **Covered Key(s)/Remote(s)** that has been damaged or lost. The absence of a key/remote at the time of **Vehicle** delivery does not constitute a **Covered Failure**.
- **Covered Key(s)/Remote(s)** means the key(s)/remote(s) provided to **You** received at the time of **Vehicle** purchase. This includes replacement key(s)/remote(s) that have been obtained subject to the terms of this Agreement.
- **Appropriate Franchise Dealer** means any dealership which is authorized by the OEM to repair or replace the **Covered Key(s)/Remote(s)**.

#### CLAIM PROCEDURES

To obtain key/remote replacement benefits under this Agreement, **You** must comply with the following conditions: (1) **ALL KEY/REMOTE REPLACEMENT CLAIMS MUST BE CALLED IN FOR AUTHORIZATION PRIOR TO REPLACEMENT;** (2) All claims must be reported as soon as reasonably possible to **Us** at 800 Yamato Road, Suite 100, Boca Raton, FL 33431; 1-888-684-9327, Monday through Friday from 9 a.m. to 8 p.m. eastern time; (3) If **You** are within a twenty five (25) mile radius of the original dealership, **You** must return there to have a replacement key/remote cut and programmed. If **You** are outside of the twenty five (25) mile radius, or if the originating dealer is no longer in business, **You** may go to any **Appropriate Franchise Dealer**; (4) All non-working keys/remotes must be made available to the dealer for inspection; (5) The originating dealer must forward a copy of the original repair order to **Us** for final payments; (6) The originating dealer will be paid once an appropriate repair order is received by **Us**. **You** are not responsible for any out of pocket expense other than costs in excess of **Your** yearly limit of four hundred dollars (\$400) on Plan 1 vehicles or eight hundred dollars (\$800) on Plan 2 vehicles; (7) If it is necessary for **You** to go to a non-originating dealer, **You must call Us at 1-888-684-9327, Monday through Friday from 9 a.m. - 8 p.m. eastern time**, for prior approval before replacing the key/remote. **You** are responsible for paying the non-originating dealer for the replacement key/remote and will be reimbursed up to **Your** Plan limit upon **Our** receipt of all repair orders, sales invoices and /or other relevant or appropriate documentation, as may be requested by **Us**; (8) **We** are solely agreeing to pay the replacement cost for **Eligible Keys/Remotes** under the terms and conditions and limitations set forth in this Agreement. **We** shall not provide any key(s)/remote(s) itself. Further **We** do not in any way warranty or guaranty, whether express or implied, any replacement key/remote obtained by **You** and paid for by **Us**.

#### EXCLUSIONS

1) Any replacement key, or key/remote, replaced without **Our** prior authorization; 2) Any key/remote repair or replacement covered by warranty, recall, or acknowledgement of responsibility issued by the manufacturer of the **Eligible Key(s)/Remote(s)** to be replaced; 3) Any consequential damages or losses whatsoever, whether direct or otherwise, resulting from the failure or loss of a replaced key/remote; 4) Repair or damage to the **Agreement Holder's** residence, **Vehicle**, or other property. Coverage shall not be provided in the event of emergencies resulting from the use of intoxicants or narcotics, or the use of the **Vehicle** in the commission of a crime. Any key assistance services provided by a private citizen's assistance is not covered and is not eligible for reimbursement; 5) Any and all taxes and fines; 6) Any service for any vehicle that is an unsafe condition or location; 7) None of the services or benefits referenced throughout this Agreement will be provided for applicable when **Your Vehicle** has been involved in an accident; 8) Any damage related to acts of God or acts of war or terrorism.

#### CANCELLATION

If this Agreement is cancelled by **You** within thirty (30) days from the Effective Date, **You** will receive a refund of the full purchase price, less the amount of any claims paid or payable. If **You** cancel this Agreement after the first thirty (30) days, **You** will be refunded on a prorated basis, less a cancellation fee of twenty five dollars (\$25) and the amount of any claims paid or payable. The refund will be payable to **You** or the Lienholder, where applicable. All cancellation requests must be submitted in writing to the Administrator and signed by **You**. The Administrator reserves the right to cancel this Agreement at any time by refunding the original purchase price to **You**.

#### TRANSFER

This Agreement may be transferred by **You** to a subsequent private purchaser of the **Vehicle** for the remainder of the original term (dealers excluded). This Agreement is not transferrable to another vehicle. To transfer this Agreement to another owner, **You** must submit to **Us** the following within thirty (30) days from the date of sale: a) a letter stating the name and address of the new owner and **Your** authorization to transfer; b) a copy of the bill of sale showing change in ownership; and c) a money order for twenty five dollars (\$25) payable to the Administrator for the transfer fee.

#### OBLIGOR/ADMINISTRATOR

Nation Motor Club, LLC.  
800 Yamato Road, Suite 100  
Boca Raton, FL 33431  
1-888-684-9327

#### STATE PROVISIONS

If a covered service is not provided to the **Agreement Holder** by the Administrator no later than the sixtieth (60th) day after proof of loss has been filed, or if a refund or credit is not paid before the forty-sixth (46th) day after the date on which the contract is returned to the Administrator, **You** may apply for reimbursement directly to the reimbursement insurance company. Obligations of the Administrator under this service contract are insured under a service contract reimbursement insurance policy provided by Wesco Insurance Company at 59 Maiden Lane, 43rd Floor, New York, NY 10038; (866) 505-4048.

The following state specific requirements apply if **Your** Agreement was purchased in one of the following states:

#### **ALASKA**

The Cancellation section of this Agreement is replaced in its entirety by the following: To initiate the cancellation process, the **Agreement Holder** must contact the selling dealership or the Administrator. If this Agreement is cancelled by the **Agreement Holder** within thirty (30) days from the Effective Date, the **Agreement Holder** will receive a refund of the full purchase price, less the amount of any claims paid or payable. If the **Agreement Holder** cancels this Agreement after the first thirty (30) days, the **Agreement Holder** will be refunded on a prorated basis less a cancellation fee not to exceed 7.5% of the purchase price and less the amount of any claims paid or payable. If the Administrator does not refund the purchase price within forty five (45) days, they will pay a penalty of ten percent (10%) of the purchase price for each thirty (30) day period that the refund remains unpaid. The Administrator may only cancel the Agreement for: 1) fraud, material misrepresentation; 2) failure to pay the contract charge; 3) discovery of a grossly negligent act or omission by the **Agreement Holder** that substantially increases the hazards covered by the Agreement; 4) physical changes in the **Vehicle** covered by the agreement that result in the **Vehicle** becoming ineligible for coverage under this Agreement; and 5) a substantial breach of duties by the **Agreement Holder** related to the **Vehicle**. If the Administrator y cancels this Agreement, they will mail written notice of cancellation to **You** at the last known address in their records. Notice will be mailed before the fifth (5th) day preceding the effective date of the cancellation. The cancellation notice will state the effective date and reason for cancellation. The Administrator is not required to send a written notice of cancellation if they discover one of the following: 1) fraud or material misrepresentation by **You** at the time of Agreement purchase or in pursuing a claim under the Agreement; and 2) failure by **You** to pay an amount when due. If the Administrator cancels this Agreement, the **Agreement Holder** will be refunded on a prorated basis less the amount of any claims paid or payable. If the Administrator does not refund the purchase price within forty five (45) days, they will pay a penalty of ten percent (10%) of the purchase price for each thirty (30) day period that the refund remains unpaid.

**Repairs covered under this Agreement may be affected with one or more parts supplied by a source other than the manufacturer of Your motor vehicle.**

**This contract does not cover pre-existing conditions.**

The Arbitration section of this Agreement is not applicable.

#### **ARIZONA**

The Cancellation section of this Agreement is replaced in its entirety by the following: **CANCELLATION BY THE AGREEMENT HOLDER:** This Agreement may be cancelled by **You** at any time. To cancel, **You** must return this Agreement to Us. If cancelled during the first sixty (60) days, **You** will be refunded one hundred percent (100%) of the premium paid. After the first sixty (60) days, **You** will be refunded one hundred percent (100%) of the unearned premium paid, less a fee of thirty dollars (\$30). The unearned premium will be pro-rated based on the lesser of months remaining, relative to the original Agreement. Refund will be payable to **You** or the Lienholder, where applicable. **CANCELLATION BY THE ADMINISTRATOR AND/OR LIENHOLDER:** After the Agreement has been in effect for sixty (60) days or more, it may not be cancelable by Us unless one (1) of the following conditions are met: 1) If there has been a material misrepresentation or fraud at the time of sale of the Agreement; 2) For nonpayment of premium by **You**, in which case We shall provide **You** notice of cancellation by certified mail. The refund will be pro-rated based on months remaining relative to the original term. The pro-rata refund will not be less than one hundred percent (100%) of the paid unearned pro-rata premium. The lienholder will be named on the check when financing had been provided for the premium. In the event of repossession or total loss, the lienholder may request cancellation of this Agreement and shall be the sole named payee.

#### **ILLINOIS**

The Cancellation section of this Agreement is replaced in its entirety by the following: If this Agreement is cancelled by the **Agreement Holder** within thirty (30) days from the Effective Date, the **Agreement Holder** will receive a refund of the full purchase price, less the amount of any claims paid or payable. If the **Agreement Holder** cancels this Agreement after the first thirty (30) days, the **Agreement Holder** will be refunded on a prorated basis, less a cancellation fee of twenty five dollars (\$25) and the amount of any claims paid or payable. In addition, a ten percent (10%) penalty per month will be applied to any refund not paid or credited within forty five (45) days of **Your** written request to cancel the Agreement. The Refund will be payable to **You** or the Lienholder, where applicable. To initiate the cancellation process, the **Agreement Holder** must contact the selling dealership or the Administrator.

#### **NEW JERSEY**

The Cancellation section of this Agreement is replaced in its entirety by the following: To initiate the cancellation process, the **Agreement Holder** must contact the selling dealership or the Administrator. If this Agreement is cancelled by the **Agreement Holder** within thirty (30) days from the Effective Date, the **Agreement Holder** will receive a refund of the full purchase price, less the amount of any claims paid or payable. If the **Agreement Holder** cancels this Agreement after the first thirty (30) days, the **Agreement Holder** will be refunded on a prorated basis less the amount of any claims paid or payable. If the Administrator does not refund the purchase price within forty five (45) days, they will pay a penalty of ten percent (10%) of the purchase price for each thirty (30) day period that the refund remains unpaid. The Administrator may cancel this service contract by mailing written notice of cancellation to **You** at the last known address in their records. Notice will be mailed before the fifteenth (15th) day preceding the effective date of the cancellation. The cancellation notice will state the effective date and reason for cancellation. The Administrator is not required to send a written notice of cancellation if they discover one of the following: 1) fraud or material misrepresentation by **You**; 2) failure by **You** to pay an amount when due; or 3) act or omission by **You**, which occurred after the effective date of this Agreement and which substantially and materially increases the service required under this Agreement.

**Repairs covered under this Agreement may be affected with one or more parts supplied by a source other than the manufacturer of Your motor vehicle.**

**This contract does not allow You to recover consequential damages. This contract does not cover pre-existing conditions.**

#### **OKLAHOMA**

The Cancellation section of this Agreement is replaced in its entirety by the following: This Agreement may be cancelled by **You** at any time. To cancel, **You** must return this Agreement to the **Provider** or the Administrator. If this Agreement is cancelled during the first sixty (60) days, **You** will be refunded one hundred percent (100%) of the premium paid less the amount of any claims paid or payable. If this Agreement is cancelled after the first sixty (60) days, **You** will be refunded on a prorated basis less the amount of any claims paid or payable and less a cancellation fee of fifty dollars (\$50) or ten percent (10%) of the purchase price whichever is less. After the Agreement has been in effect for sixty (60) days or more, it may not be cancelable by the Administrator unless at least one of the following conditions are met: (1) If there has been a material misrepresentation or fraud at the time of sale of this Agreement; (2) For nonpayment of premium by **You**, in which case the Administrator shall provide **You** notice of cancellation by certified mail. The refund will not be less than one hundred percent (100%) of the paid unearned pro-rata premium. The Lienholder will be named on the check when financing had been provided for the premium. In the event of repossession or total loss, the Lienholder may request cancellation of this Agreement and shall be the sole named payee.

**This service warranty is not issued by the manufacturer or wholesale company marketing the product. The coverage afforded under this Agreement is not guaranteed by the Oklahoma Insurance Guaranty Association. Oklahoma Service Warranty Statutes do not apply to commercial use references in service warranty contracts. This warranty will not be honored by such manufacturer or wholesale company.**

#### **TEXAS**

The Cancellation section of this Agreement is replaced in its entirety by the following: **You** may cancel this Agreement by mailing written notice to the **Provider** or the Administrator. If the Agreement is cancelled within thirty (30) days from the Effective Date and no claim has been made, the Agreement Holder will be refunded one hundred percent (100%) of the full purchase price of the contract. If the Agreement is cancelled within thirty (30) days from the Effective Date and a claim has been made, the **Agreement Holder** will be refunded on a prorated basis less the amount of any claims paid or payable. If the Agreement is cancelled after thirty (30) days from the Effective Date, the amount of the refund will be prorated based on the number of days remaining on the contract term, less a fifty dollar (\$50) cancellation fee and the amount of any claims paid or payable. The Administrator will refund to **You** the purchase price of the contract within forty five (45) days after the contract has been returned to them. If the Administrator does not refund the purchase price within forty five (45) days, they will pay a penalty of ten percent (10%) of the purchase price for each thirty (30) day period that the refund remains unpaid. The Administrator may cancel this service contract by mailing written notice of cancellation to **You** at the last known address in their records. Notice will be mailed before the fifteenth (15th) day preceding the effective date of the cancellation. The cancellation notice will state the effective date and reason for cancellation. If the Administrator initiates the cancellation, no cancellation fee will apply.

**The registered service contract provider is Nation Motor Club, LLC., 800 Yamato Road, Suite, 100, Boca Raton, Florida 33431, (800) 338-2680, Texas Service Contract Provider # 545. The registered Administrator is NIU of Florida, Inc., 800 Yamato Road, Suite, 100, Boca Raton, Florida 33431, (800) 338-2680, Texas Service Contract Provider Administrator # 183.**

**In the following states, only this form can be used: AK, AZ, IL, MD, MT, NE, NJ, OK, OR, TX & VA**